Dear Valued Patients:

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for our health center, and you may have seen this during your visits. Our Health Center follows infection control recommendations made by the Centers for Disease Control and Prevention (CDC), the Occupational Safety and Health Administration (OSHA) San Diego Health & Human Services, American Medical Association, and American Dental Association (ADA). We follow the activities of these agencies so that we are up to date on any new guidance that may be issued.

You may see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For example:

- Our health center will communicate with you beforehand to ask some screening questions. You’ll be screened with those same questions and your temperatures checked at the screening tent outside of our clinic.
- We have hand sanitizer that we will ask you to use when you enter the clinic. You will also find some in the reception area and other places in the health center for you to use as needed.
- Appointments will be managed to allow for social distancing between patients and sanitizing. That might mean that you’re offered fewer options for scheduling your appointment.
- We will do our best to allow greater time between patients to reduce waiting times for you, as well as to reduce the number of patients in the reception area at any one time.

**DENTAL**

Our Dental office will re-open on May 18, 2020 with priority given to those whose appointments were cancelled between March 16th and May 15th. In addition, patients whose dental concerns may worsen due to further delays in care, shall be given priority.

**MEDICAL & BEHAVIORAL HEALTH**

Our Medical and Behavioral Health offices are continuing to provide primary care and mental health services. We strive to provide the care needed in the safest way possible including the use of telehealth & teletherapy services to minimize the need for in-person services. Although individual visits are available, we continue to encourage our patients to use our telehealth & teletherapy services during this time. Our health care team will guide you what services may be available and appropriate when you schedule your next appointments.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep every patient safe in our health center. To make an appointment, please call our office at (619) 234-2158 or visit our website at www.sdaihc.org.

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends.

Sincerely,

San Diego American Indian Health Center